

PUBLIC NOTICE

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER Monitoring and Reporting Requirements Not Met for

Moongate Water

Your water is safe to drink this is due to an over reach of NMED.

Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what we did to correct these situations. Moongate Water did not report disinfectant residuals collected from distribution during the 4th quarter of 2025, specifically for the month of October.

Moongate Water collects, 10 water samples throughout the distribution system each month. In October, during the collection of these samples we identified the chlorinators were turned off and there was 0.0 residual throughout the distribution system. NMED required a 0.0 on each line on the sample form knowing the CL2 system was turned off during the time of sample collection, this resulted this violation. All the water samples passed and the water is safe to drink.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the above quarter we did not complete all monitoring or testing for disinfectant residuals and therefore cannot be sure of the quality of your drinking water during that time.

Additionally, we are required to submit monitoring data to the state for the various drinking water standards. Moongate West water system is required to submit a report of the monthly disinfectant residuals on a quarterly basis to the New Mexico Environment Department-Water Protection Compliance & Enforcement Bureau (NMED WPCEB). Moongate West did not meet the monitoring and reporting requirements for this drinking water regulation. This resulted in a violation.

What should you do?

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

What happened?

Moongate Water failed to submit the disinfectant residuals on all samples knowing the residual would be the same with the chlorinators being turned off during for the month of October on 4 of the 5 samples collected. These residual can range from 0.0 to 4.0 but I did not enter the number in the designated block on the sample form.

What is being done?

Disinfectant residuals were submitted for the month of November, and the system has returned to compliance.

For more information, please contact:

Jeff Gariano at 575-382-7001 - Moongate Water, NM3572007 - PO Box 243 - Organ, NM 88052

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.